

carePlusSM MANAGED SERVICE

Continual monitoring of availability and performance, and remote diagnosing of network and desktop devices, from our Network Operation Center.

Immediately informing you when issues arise, to determine a remediation plan. Or automated remediation – you'll never even know there was a problem!

Why Choose Sorbis as YOUR Technology Partner?

Peace of Mind: Leave the fire-fighting to us. Let us be your network watchdog, allowing you to focus on your core business revenue-generating activities.

Maintaining the Safety and Security of Your Network:

By monitoring the performance of your firewall, antivirus and general network security services, we pledge that your network's integrity will be an ongoing priority. Let us make sure that your firewall and antivirus investment are working for you.

Increased Productivity: Through our continuous insight into your network, we can help reduce the business impact of IT failure by shortening the time from network failure to issue resolution.

Cost Savings: 24x7x365 monitoring provides visibility into your network, allowing us to immediately determine the root cause of any network issue, thereby reducing the timely task of issue diagnosis from hours to mere minutes – resulting in substantial cost savings for you!

Access to a Wealth of IT Expertise and Experience: Our staff has over 25 years of combined experience and is accredited by Cisco, CompTIA, Hewlett-Packard, Microsoft, Novell and others.

“I've been working with Sorbis for over ten years and they have always provided top notch service.”

Susan Anselona, Vice President
Radisson Martinique on Broadway

Call today to
schedule a free
Network Analysis
212-871-5550

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- 24x7 Monitoring for up to 5 network devices and 10 desktops
- Backup System Monitoring
- Virus Protection Monitoring and Maintenance
- Internet Connectivity Assessment
- Firewall Availability Monitoring
- Patch Level Management – your Windows servers are updated with the latest security patches
- Application Compliance Monitoring
- Asset Monitoring
- Comprehensive Reporting
- Fast Response when unforeseen issues arise

Server & Network Monitoring	Availability, Performance & Predictive Failure Monitoring
CPU, Disk, Swap	●
Event Logs	●
Services (Processes)	
Verification of Backup & Periodic Tape Drive Cleaning	●
Anti-virus Activity & Definition File Updates	●
Firewall Availability Monitoring	●
Patch Level Management	●
Anti-virus management	●
Email Performance Monitoring	●
Microsoft Windows Event Log Monitoring	●
Windows Server Monitoring: Exchange, SQL, ISA, Terminal Services, IIS	●
Network Support	
Fixed Monthly Fee	
Proactive Remote Maintenance	\$\$\$
Proactive On-site Maintenance	\$\$\$
Reactive Remote Service	\$\$\$
Reactive On-site Service	\$\$\$
Help Desk Calls	\$\$\$
Additional Services	
Network Health Assessment	
Virtual CIO Consulting	
Reporting	Quarterly
Remote response	4 hour response
Onsite response	6 hour response

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